

# smartserve<sup>TM</sup>270

Transition from EM to RFID while providing users an integrated and simple way to check out their own library materials



smartserve<sup>TM</sup> 270 is an easy-to-use countertop self-service kiosk with the capability of handling both EM and RFID transactions.

Users experience a smooth check-out process as items can be checked out using either RFID or barcode while simultaneously desensitising ElectroMagnetic (EM) security strips and RFID security labels. Libraries can transition from EM to RFID over time without limiting the users self-checkout experience.

Perfectly capable for the check-in and out of books, the smartserve<sup>TM</sup> 270's features can also be extended to provide the ability to collect fines and fees.

With the implementation of a smartserve<sup>TM</sup> 270, library staff are allowed more time to assist users, promote reading and offer personalised customer service along with a reduction in repetitive strain injuries.



### Payment of fines and fees

The easy-to-use interface makes self-checkout fast and simple. Add on the functionality for users to pay their fines and fees right at the kiosk with the swipe of a credit/debit card.

### Vivid 17" touch-screen

The touch-sensitive screen provides users with the best overall experience and allows for large, easily readable text and graphics.

### Integrated receipt printer

A built in graphics-capable thermal receipt printer is included, which provides the user with a complete simple statement of items that are currently on their account.

### Barcode or RFID self-checkout & EM/RFID security

The deep angled profile shelf allows for easy barcode or RFID self-checkout while providing optimal performance desensitising EM security strips.

### Easy to install

This countertop unit has been designed to fit within your existing library space. No additional floor space is needed when selecting this countertop EM/RFID self-service kiosk.

## Countertop RFID, EM & barcode self-service solution

### Dimensions w x d x h

Millimeters: 575 x 529 x 753  
Meters: .575 x .529 x .753  
Inches : 22.64 x 20.83 x 29.64

### Weight

Kilograms: 39  
Pounds: 85

### Power

110 - 230V 50-60Hz  
IEC Inlet Socket  
5 Amp supply

### Data

RJ45 Socket for Ethernet Network Connectivity

### Touchscreen

17" monitor

### Item capacity

When working in hybrid mode, the smartserve<sup>TM</sup> 270 can accommodate single item transactions only, deactivating labels EM and RFID simultaneously. When the system is working with RFID only labels, then the smartserve<sup>TM</sup> 270 can process multiple items at a time.

### Login types

Barcode (full range of barcode types), RFID, smartCard and manual screen entry

### Standards and compliance

ADA/DDA

### Reporting

Configuration and reporting is made available in real-time via our optional smartadmin<sup>TM</sup> central management software

### Software

smartserve<sup>TM</sup> 270 comes pre-loaded with our liber8<sup>TM</sup> self-service software, which provides the customer with the full range of borrow, return and account functions. The software is configured for connection to the library ILS/LMS through SIP2 or NCIP. Access to the library's network via Ethernet is required.

### Options

Standard colours are Black or white.